APPENDIX A

## HOUSING REVENUE ACCOUNT

DRAFT ESTIMATES 2018-19

## HOUSING REVENUE ACCOUNT

Support     Support       Running     External     Capital       Employees     Expenses     Total Cash     Charges     Net Budget       Budget 2018-19     £<		10051								
Premises Related Expenses     162,880     162,880     162,880       Bad beth Provision     370,000     370,000     370,000     370,000       Capital Programme Contribution     0     532,880     0     532,880     1,092,990     1,1625,870       Supervision, Management, Repairs & Maintenance     0     532,880     0     532,880     1,092,990     1,625,870       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     257,850     32,320     -9,800     580,370     142,400     722,770       Allocations     218,840     74,780     -90     239,530     14,550     306,880       Funsibed Homes     32,200     74,250     -139,000     -32,550     -32,550     562,230       Estate Management     225,660     318,800     -30     544,430     17,800     562,230       Sub-Total     1,686,150     950,240     -1,361,	-		Expenses	Income		Services & Capital Charges	-			
Bad Debt Provision     370,000     370,000     370,000       Capital Programme Contribution Debt Charges     0     532,880     0     532,880     11,092,990     11,625,870       Supervision, Management, Repairs & Maintenance     C     Supervision     1,726,500     3,064,370       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     218,840     74,780     -90     233,530     142,400     722,770       Allocations     223,250     -139,000     -32,550     -26,500     26,500     26,500     26,500     26,500     26,500     26,500     26,500     26,500     26,500     23,350     23,350     23,350     23,350     23,350     23,230     25,350     22,350     23,230     25,350     26,500     26,500     26,500     26,500     26,500     26,500     26,500     26,500     23,550     23,510     14,550     380,403,400	-									
Capital Programme Contribution Debt Charges     0     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     8,036,000     3,056,990     3,056,990     3,056,990     3,056,990     3,056,990     1,028,990     1,1625,870       Supervision, Management, Repairs & Maintenance     Central Administration     789,270     636,500     -87,900     1,337,870     1,726,500     3,064,370       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     245,7850     32,220     74,780     -90     233,530     14,500     308,080       Furnished Homes     32,200     74,780     -90     233,530     14,500     32,230       General Community Facilities     370     -6,180     -5,810     -5,810     -5,810       Sub-Total     1,686,150     950,240     -1,361,540     1,274,85	-				-		-			
Debt Charges     0     3,056,990     3,056,990     3,056,990       Sub-Total     0     532,880     0     532,880     11,092,990     11,625,870       Supervision, Management, Repairs & Maintenance Central Administration     789,270     636,500     -87,900     1,337,870     1,726,500     3,064,370       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     257,850     32,220     -9,800     580,370     142,400     722,770       Allocations     218,840     74,780     -90     293,550     -32,550     -32,550       Frankit Expenses     26,500     26,500     26,500     26,500     26,500       Estate Management     225,660     318,800     -1,115,370     -219,120     264,390     43,220       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services			370,000		-					
Sub-Total     0     532,880     0     532,880     11,092,990     11,625,870       Supervision, Management, Repairs & Maintenance Central Administration     789,270     636,500     -87,900     1,337,870     1,726,500     3,064,370       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations Housing Operations     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     557,850     32,320     -9,800     580,370     142,400     722,770       Allocations     218,840     74,780     -90     293,530     14,550     308,080       Furnished Homes     32,200     74,250     -139,000     -32,550     -22,550     26,500     26,500     26,500     25,230     -5,810     5514,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     25,350     25,350     25,350     25,350     25,350     25,320     37,544,430     17,800     17,820     25,300     25,300										
Supervision, Management, Repairs & Maintenance       Central Administration     789,270     636,500     -87,900     1,337,870     1,726,500     3,064,370       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations     Housing Operations Managemen     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     557,850     32,220     -9,800     580,370     142,400     722,770       Allocations     218,840     74,780     -90     293,530     14,550     308,080       Furnished Homes     32,200     74,250     -139,000     -32,550     -32,550     -32,550     562,230       General Community Facilities     370     -6,180     -5,810     -5,810     -5,810     -5,810     -5,810     -5,810     -5,810     -5,810     1,829,830     18,22,930     45,270     Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     Mangement     61					-					
Central Administration     789,270     636,500     -87,900     1,337,870     1,726,500     3,064,370       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations     Housing Operations Managemen     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     218,840     74,780     -90     293,530     142,400     722,770       Allocations     218,840     74,780     -90     235,530     145,50     308,080       Furnished Homes     32,200     74,780     -90     26,500     26,500     26,500       Estate Management     225,660     318,800     -30     544,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     25,350     223,650     1,288,0372,540       Property Services     1,686,150     950,240     -1,361,540     1,274,850     554,980     372,540 <td>Sub-Total _</td> <td>0</td> <td>532,880</td> <td>0</td> <td>532,880</td> <td>11,092,990</td> <td>11,625,870</td>	Sub-Total _	0	532,880	0	532,880	11,092,990	11,625,870			
Central Administration     789,270     636,500     -87,900     1,337,870     1,726,500     3,064,370       Customer Experience (HRA)     396,880     185,230     0     582,110     6,870     588,980       Housing Operations     Housing Operations Managemen     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     218,840     74,780     -90     293,530     142,400     722,770       Allocations     218,840     74,780     -90     235,530     145,50     308,080       Furnished Homes     32,200     74,250     -139,000     -32,550     -32,550     -32,550       Estate Management     225,660     318,800     -30     544,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     -22,9350     54,430     1,7800     372,540       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     372										
Customer Experience (HRA)   396,880   185,230   0   582,110   6,870   588,980     Housing Operations   Housing Operations Managemen   149,720   3,500   -91,070   62,150   115,840   177,990     Income & Financial Inclusion   557,850   32,320   -9,800   580,370   142,400   722,770     Allocations   218,840   74,780   -90   293,530   145,50   308,080     Furnished Homes   32,200   74,250   -139,000   -32,550   -32,550   -32,550     Enants Expenses   26,500   26,500   26,500   26,500   26,500   26,500   25,350   25,570   53,4,50<				- 87 000	1 227 870	1 726 500	2 064 270			
Housing Operations     Housing Operations Managemen     149,720     3,500     -91,070     62,150     115,840     177,990       Income & Financial Inclusion     557,850     32,320     -9,800     580,370     142,400     722,770       Allocations     218,840     74,780     -90     293,530     142,500     738,080       Furnished Homes     32,200     74,250     -139,000     -32,550     -32,550       Tenants Expenses     25,650     26,500     26,500     26,500     26,500       Estate Management     225,660     318,800     -30     544,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     25,350     25,350     25,350       Elderly and Disabled Support     499,440     396,810     -1,115,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services <t< td=""><td>Central Administration</td><td>789,270</td><td>030,300</td><td>-87,900</td><td>1,337,870</td><td>1,720,500</td><td>3,004,370</td></t<>	Central Administration	789,270	030,300	-87,900	1,337,870	1,720,500	3,004,370			
Housing Operations Managemen   149,720   3,500   -91,070   62,150   115,840   177,990     Income & Financial Inclusion   557,850   32,320   -9,800   580,370   142,400   722,770     Allocations   218,840   74,780   -90   293,530   14,550   308,080     Furnished Homes   32,200   74,250   -139,000   -32,550   -32,550     Tenants Expenses   26,500   26,500   26,500   26,500   26,500     Estate Management   225,660   318,800  30   544,430   17,800   562,230     General Community Facilities   370   -6,180   -5,810   -5,810   -5,810     Estate Maintenance Services   2,440   22,910   25,350   264,390   45,270     Sub-Total   1,686,150   950,240   -1,115,370   -219,120   264,390   45,270     Sub-Total   1,686,150   950,240   -1,361,540   1,274,850   554,980   1,829,830     Property Services Management   617,730   114,000   -210   732,120   -228,670   503,450     District H	Customer Experience (HRA)	396,880	185,230	0	582,110	6,870	588,980			
Housing Operations Managemen   149,720   3,500   -91,070   62,150   115,840   177,990     Income & Financial Inclusion   557,850   32,320   -9,800   580,370   142,400   722,770     Allocations   218,840   74,780   -90   293,530   14,550   308,080     Furnished Homes   32,200   74,250   -139,000   -32,550   -32,550     Tenants Expenses   26,500   26,500   26,500   26,500   26,500     Estate Management   225,660   318,800  30   544,430   17,800   562,230     General Community Facilities   370   -6,180   -5,810   -5,810   -5,810     Estate Maintenance Services   2,440   22,910   25,350   264,390   45,270     Sub-Total   1,686,150   950,240   -1,115,370   -219,120   264,390   45,270     Sub-Total   1,686,150   950,240   -1,361,540   1,274,850   554,980   1,829,830     Property Services Management   617,730   114,000   -210   732,120   -228,670   503,450     District H										
Income & Financial Inclusion     557,850     32,320     -9,800     580,370     142,400     722,770       Allocations     218,840     74,780     -90     293,530     14,550     308,080       Furnished Homes     32,200     74,250     -139,000     -32,550     -32,550       Tenants Expenses     26,500     26,500     26,500     26,500     26,500       Estate Management     225,660     318,800     -30     544,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     25,350     225,350     25,330       Broperty Services Management     1,686,150     950,240     -1,115,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     Maintenance of Grassed Areas     260,910     141,010     -42,260     359,660     12,880     372,540       Maintenance     G		1 40 700	2 500	01 070	62.450	115 040	477.000			
Allocations   218,840   74,780   -90   293,530   14,550   308,080     Furnished Homes   32,200   74,250   -139,000   -32,550   -32,550     Tenants Expenses   26,500   26,500   26,500   26,500     Estate Management   225,660   318,800  30   544,430   17,800   562,230     General Community Facilities   370   -6,180   -5,810   -5,810   25,350     Estate Maintenance Services   2,440   22,910   25,350   25,350   25,350     Elderly and Disabled Support   499,440   396,810   -1,115,370   -219,120   264,390   45,270     Sub-Total   1,686,150   950,240   -1,361,540   1,274,850   554,980   1,829,830     Property Services   617,730   114,600   -210   732,120   -228,670   503,450     Caretakers & Gardners   260,910   141,010   -42,260   359,660   12,880   372,540     Maintenance of Grassed Areas   723,220   -41,300   681,920   -30,50,90   0   0     Sub-Total   1,748,820		-								
Furnished Homes     32,200     74,250     -139,000     -32,550     -32,550       Tenants Expenses     26,500     26,500     26,500     26,500       Estate Management     225,660     318,800    30     544,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     25,350     264,390     45,270       Sub-Total     1,686,150     950,240     -1,15,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     723,220     -41,300     681,920     681,920     681,920       District Heating Service     253,000     -253,000     0     0     0     0       Responsive and Void Repairs     469,260     758,200     -3,440     1,224,020     -350,590     873,430       Sub-Total     1,748,820     5,340,990     -339,970     6,695,840     -564,070 </td <td></td> <td></td> <td></td> <td></td> <td>-</td> <td>-</td> <td>-</td>					-	-	-			
Tenants Expenses     26,500     26,500     26,500       Estate Management     225,660     318,800    30     544,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     25,350     25,350       Elderly and Disabled Support     499,440     396,810     -1,115,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     Maintenance of Grassed Areas     260,910     141,010     -42,260     359,660     12,880     372,540       Maintenance of Grassed Areas     723,220     -41,300     681,920     681,920     681,920       District Heating Service     253,000     -253,000     0     0     0       Responsive and Void Repairs     400,920     3,350,960     -53,760     3,698,120     2,310     3,700,430       Planned Maintenance     -1,748,820     5,340,990     -393,970     6,695,840		-			-	14,550				
Estate Management     225,660     318,800    30     544,430     17,800     562,230       General Community Facilities     370     -6,180     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     25,350     25,350       Elderly and Disabled Support     499,440     396,810     -1,115,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     617,730     114,600     -210     732,120     -228,670     503,450       Caretakers & Gardners     617,730     114,000     -42,260     359,660     12,880     372,540       Maintenance of Grassed Areas     260,910     141,010     -42,260     359,660     12,880     372,540       District Heating Service     253,000     -253,000     0     0     0     0     6,695,840     -564,070     6,131,770       Sub-Total     1,748,820     5,340,990     -393,970     6,695,840     -53,980     -23,552,560     -23,		32,200	-		-		-			
General Community Facilities     370     -6,180     -5,810     -5,810       Estate Maintenance Services     2,440     22,910     25,350     25,350       Elderly and Disabled Support     499,440     396,810     -1,115,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     Maintenance of Grassed Areas     723,220     -41,300     681,920     22,310     370,430       District Heating Service     253,000     -253,000     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,98	-	225 660			-		-			
Estate Maintenance Services     2,440     22,910     25,350     25,350       Elderly and Disabled Support     499,440     396,810     -1,115,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     Maintenance of Grassed Areas     260,910     141,010     -42,260     359,660     12,880     372,540       Maintenance of Grassed Areas     723,220     -41,300     681,920     681,920     0	-	225,660				17,800				
Elderly and Disabled Support     499,440     396,810     -1,115,370     -219,120     264,390     45,270       Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     Property Services Management     617,730     114,600     -210     732,120     -228,670     503,450       Caretakers & Gardners     260,910     141,010     -42,260     359,660     12,880     372,540       Maintenance of Grassed Areas     723,220     -41,300     681,920     681,920     681,920     0     0       Responsive and Void Repairs     400,920     3,350,960     -53,760     3,698,120     2,310     3,700,430       Planned Maintenance     469,260     758,200     -3,440     1,224,020     -350,590     873,430       Sub-Total     1,748,820     5,340,990     -393,970     6,695,840     -564,070     6,131,770       General Income     0     0     -23,552,560     -23,552,560     -53,980     -53,980       Sub-Total     0     0     -23,552,560		2 4 4 0		-6,180						
Sub-Total     1,686,150     950,240     -1,361,540     1,274,850     554,980     1,829,830       Property Services     Property Services Management Caretakers & Gardners     617,730     114,600     -210     732,120     -228,670     503,450       Maintenance of Grassed Areas District Heating Service     260,910     141,010     -42,260     359,660     12,880     372,540       Responsive and Void Repairs     400,920     3,350,960     -253,000     0     0     0       Planned Maintenance     469,260     758,200     -3,440     1,224,020     -350,590     873,430       Sub-Total     1,748,820     5,340,990     -393,970     6,695,840     -564,070     6,131,770       General Income     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -53,980     -23,552,560     -53,980     -23,552,560		-		1 1 1 5 3 70		264 200				
Property Services     Property Services Management     617,730     114,600     -210     732,120     -228,670     503,450       Caretakers & Gardners     260,910     141,010     -42,260     359,660     12,880     372,540       Maintenance of Grassed Areas     723,220     -41,300     681,920     681,920       District Heating Service     253,000     -253,000     0     0       Responsive and Void Repairs     400,920     3,350,960     -53,760     3,698,120     2,310     3,700,430       Planned Maintenance     469,260     758,200     -3,440     1,224,020     -350,590     873,430       Sub-Total     1,748,820     5,340,990     -393,970     6,695,840     -564,070     6,131,770       General Income     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -53,980       Sub-Total     0     0     -23,552,560     -23,552,560     -53,980     -53,980       Sub-Total     0     0     -23,552,560     -23,552,560     -53,980     -53,980       Sub-Total     0 <td< td=""><td></td><td></td><td></td><td></td><td></td><td></td><td></td></td<>										
Property Services Management Caretakers & Gardners     617,730     114,600     -210     732,120     -228,670     503,450       Maintenance of Grassed Areas     260,910     141,010     -42,260     359,660     12,880     372,540       District Heating Service     253,000     -253,000     681,920     681,920       Responsive and Void Repairs     400,920     3,350,960     -53,760     3,698,120     2,310     3,700,430       Planned Maintenance     469,260     758,200     -3440     1,224,020     -350,590     873,430       Sub-Total     1,748,820     5,340,990     -393,970     6,695,840     -564,070     6,131,770       General Income     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -53,980       Sub-Total     0     0     -23,552,560     -23,592,560     -53,980     -53,980       Sub-Total     0     0     -23,552,560     -23,552,560     -53,980     -23,606,540       Transfers to/(from) reserves     0     0     -23,552,560     -23,557,37     -185,573	Sub-rotai	1,080,150	950,240	-1,301,540	1,274,850	554,980	1,829,830			
Caretakers & Gardners     260,910     141,010     -42,260     359,660     12,880     372,540       Maintenance of Grassed Areas     723,220     -41,300     681,920     681,920       District Heating Service     253,000     -253,000     0     0       Responsive and Void Repairs     400,920     3,350,960     -53,760     3,698,120     2,310     3,700,430       Planned Maintenance     469,260     758,200     -3440     1,224,020     -350,590     873,430       Sub-Total     1,748,820     5,340,990     -393,970     6,695,840     -564,070     6,131,770       General Income     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,5980       Sub-Total     -     -     0     0     -53,980     -53,980       Sub-Total     -     0     -23,552,560     -23,552,560     -53,980     -53,980       Sub-Total     0     0     -23,552,560     -53,980     -53,980     -53,980       Sub-Total     0     0     -23,552,560     -53,980     -53,98	Property Services									
Maintenance of Grassed Areas   723,220   -41,300   681,920   681,920     District Heating Service   253,000   -253,000   0   0     Responsive and Void Repairs   400,920   3,350,960   -53,760   3,698,120   2,310   3,700,430     Planned Maintenance   469,260   758,200   -3,440   1,224,020   -350,590   873,430     Sub-Total   1,748,820   5,340,990   -393,970   6,695,840   -564,070   6,131,770     General Income   -23,552,560   -23,552,560   -23,552,560   -23,552,560   -23,552,560     Interest   0   0   -53,980   -53,980   -53,980     Sub-Total   0   0   -23,552,560   -23,552,560   -53,980   -23,606,540     Transfers to/(from) reserves   0   0   -185,573   -185,573	Property Services Management	617,730	114,600	-210	732,120	-228,670	503,450			
District Heating Service   253,000   0   0     Responsive and Void Repairs   400,920   3,350,960   -53,760   3,698,120   2,310   3,700,430     Planned Maintenance   469,260   758,200   -3,440   1,224,020   -350,590   873,430     Sub-Total   1,748,820   5,340,990   -393,970   6,695,840   -564,070   6,131,770     General Income   -23,552,560   -23,552,560   -23,552,560   -23,552,560   -23,552,560     Interest   0   0   -23,552,560   -53,980   -53,980     Sub-Total   0   0   -23,552,560   -53,980   -53,980     Transfers to/(from) reserves   -   -   0   0   -185,573	Caretakers & Gardners	260,910	141,010	-42,260	359,660	12,880	372,540			
Responsive and Void Repairs   400,920   3,350,960   -53,760   3,698,120   2,310   3,700,430     Planned Maintenance   469,260   758,200   -3,440   1,224,020   -350,590   873,430     Sub-Total   1,748,820   5,340,990   -393,970   6,695,840   -564,070   6,131,770     General Income   -23,552,560   -23,552,560   -23,552,560   -23,552,560   -23,552,560     Interest   0   0   -53,980   -53,980   -53,980   -53,980     Sub-Total   0   0   -23,552,560   -23,552,560   -53,980   -53,980     Transfers to/(from) reserves   0   0   -185,573   -185,573	Maintenance of Grassed Areas		723,220	-41,300	681,920		681,920			
Planned Maintenance   469,260   758,200   -3,440   1,224,020   -350,590   873,430     Sub-Total   1,748,820   5,340,990   -393,970   6,695,840   -564,070   6,131,770     General Income   -23,552,560   -23,552,560   -23,552,560   -23,552,560   -23,552,560     Interest   0   0   -53,980   -53,980   -53,980     Sub-Total   0   0   -53,980   -53,980   -23,606,540     Transfers to/(from) reserves   0   -185,573   -185,573	District Heating Service		253,000	-253,000	0		0			
Sub-Total     1,748,820     5,340,990     -393,970     6,695,840     -564,070     6,131,770       General Income     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -23,552,560     -53,980     -53,980     -53,980     -53,980     -53,980     -23,606,540     -23,552,560     -53,980     -23,606,540     -23,552,560     -53,980     -23,606,540     -23,552,560     -53,980     -23,606,540     -23,552,560     -53,980     -23,606,540     -23,552,560     -53,980     -23,606,540     -23,606,540     -23,552,560     -53,980     -23,606,540     -2	Responsive and Void Repairs	400,920	3,350,960	-53,760	3,698,120	2,310	3,700,430			
General Income     Cutomer & Client Receipts     Interest   0     Sub-Total     O   0     -23,552,560   -23,552,560     -53,980     Sub-Total     O   0     -23,552,560   -23,552,560     -53,980   -53,980     Sub-Total   0     O   0     -185,573   -185,573	Planned Maintenance	469,260	758,200	-3,440	1,224,020	-350,590	873,430			
Cutomer & Client Receipts   -23,552,560   -23,552,560   -23,552,560     Interest   0   0   -53,980   -53,980     Sub-Total   0   0   -23,552,560   -23,552,560   -23,552,560     Transfers to/(from) reserves   0   0   -185,573   -185,573	Sub-Total	1,748,820	5,340,990	-393,970	6,695,840	-564,070	6,131,770			
Sub-Total     0     0     -23,552,560     -23,552,560     -53,980     -23,606,540       Transfers to/(from) reserves     0     -185,573     -185,573     -185,573				-23,552,560	-23,552,560		-23,552,560			
Transfers to/(from) reserves <b>0</b> -185,573 -185,573	Interest			0	0	-53,980	-53,980			
	Sub-Total	0	0	-23,552,560	-23,552,560	-53,980	-23,606,540			
Grand Total 4,621,120 7,645,840 -25,395,970 -13,129,010 12,577,717 -551,293	Transfers to/(from) reserves				0	-185,573	-185,573			
	Grand Total	4,621,120	7,645,840	-25,395,970	-13,129,010	12,577,717	-551,293			

\*There is also funding of up to  $\pm 1.172$ m available in the budget & efficiency savings reserve to fund new budget issues

Notes:

- 1. Budgets have been presented to mirror the reorganisation of Housing and Inclusion in November 2017 and February 2018
- 2. Performance Improvement has been split between Central Administration and Customer Experience (HRA)
- 3. Customer Experience (HRA) includes part of performance improvement plus Tenant Participation
- The Housing Operations Manager, Administration and Anti-Social Behaviour charges have been transferred from Central Administration to Housing Operations Management
- 5. Tenant Downsizing Payments have been moved from Central Administration to Allocations
- 6. Rents and Money Advice has been renamed Income & Financial Inclusion
- 7. Voids and Allocations Admin has been split into Allocations within Housing Operations and Responsive and Voids Repairs within Property Services
- 8. Estate Administration has been renamed Estate Management
- 9. Property Services Administration has been split between Property Services Management, Responsive and Voids Repairs and Planned Maintenance
- 10. Housing Repairs and Maintenance has been split into Responsive and Voids Repairs and Planned Maintenance, along with the teams managing them which have been moved from Property Services Administration
- 11. TV Aerial Maintenance has been included in Planned Maintenance

Commentary on Significant Changes

- 1. Premises Related Expenses this budget has been increased to reflect the actual cost of council tax on empty properties
- 2. The bad debt provision has been increased on a prudent basis to reflect the roll out of universal credit
- 3. Capital Programme Contribution this value is based on the size of the capital programme and the available borrowing
- 4. Employee budgets have reduced significantly, primarily as a result of the staff restructuring that has taken place this year, plus a 2% savings target for staff turnover
- 5. Running expenses have been uplifted in line with inflation which has had a significant impact on repairs and maintenance budgets
- 6. General income has reduced primarily as a result of the 1% reduction in rents and also as a result of falling stock numbers through right to buy sales

## HOUSING REVENUE ACCOUNT

	Employees	Running Expenses	External income	Total cash	Support Services & Capital Charges	Net budget
Budget 2017/18	£	£	£	£	£	£
SUMMARY						
General Expenses				0		0
Premises Related Expenses		96,170		96,170		96,170
Bad Debts Provision		235,000		235,000		235,000
Capital Programme Contribution				0	8,592,000	8,592,000
Debt Charges				0	3,056,990	3,056,990
Sub-Total	0	331,170	0	331,170	11,648,990	11,980,160
Supervision, Management, Repairs & Maintenance Central Administration Performance Improvement Tm Rents and Money Advice Voids and Allocations Estates Management & TP Property Services Elderly & Disabled Support Sub-Total	387,760 1,789,310 650,540	599,610 179,420 33,920 1,641,320 389,190 3,645,680 425,350 <b>6,914,490</b>	-129,910 0' -2,300 -173,390 -6,030 -347,680 -1,106,190 <b>-1,765,500</b>	545,460 557,160 1,895,500 770,920 5,087,310	1,725,670 21,430 242,230 13,950 39,960 -605,180 239,570 <b>1,677,630</b>	3,109,100 566,890 799,390 1,909,450 810,880 4,482,130 209,270 11,887,110
General Income Customer & Client Receipts Interest			-23,910,580 -100	-23,910,580 -100	0 -37,000	-23,910,580 -37,100
Sub-Total	0	0	-23,910,680	-23,910,680	-37,000	-23,947,680
Transfers to/from Reserves				0	80,410	80,410
Grand Total	5,060,490	7,245,660	-25,676,180	-13,370,030	13,370,030	0

## HOUSING REVENUE ACCOUNT

	Employees	Running Expenses	External income	Total cash	Support Services & Capital Charges	Net budget		
Budget 2017/18	£	£	£	£	£	£		
SUPERVISION, MANAGEMENT, REPAIRS & MAINTENANCE								
Central Administration	913,730	599,610	-129,910	1,383,430	1,725,670	3,109,100		
Performance Improvement Tm	366,040	179,420	0	545,460	21,430	566,890		
Rents and Money Advice	525,540	33,920	-2,300	557,160	242,230	799,390		
Voids and Allocations								
Voids and Allocations Admin	396,610	68,850	-90	465,370	13,950	479,320		
Furnished Homes	28,960	73,170	-133,300	-31,170		-31,170		
Tenants Expenses		25,500		25,500		25,500		
Housing Repairs Voids	-	1,473,800	-40,000	1,435,800		1,435,800		
Sub-Total	427,570	1,641,320	-173,390	1,895,500	13,950	1,909,450		
Estates Management and Tenant Participation								
Estates Administration	262,460	313,810	-30	576,240	17,000	593,240		
General Community Facilities		360	-6,000	-5,640		-5,640		
Estate Maintenance Services	2,400	22,030		24,430	0	24,430		
Tenant Participation	122,900	52,990		175,890	22,960	198,850		
Sub-Total	387,760	389,190	-6,030	770,920	39,960	810,880		
Property Services								
Property Services Admin	1,443,310	176,320	-3,600	1,616,030	-618,060	997,970		
Caretakers & Gardners	346,000	136,680	-43,680	439,000	12,880	451,880		
Communal Areas	-	-		0	-	0		
Maintenance of Grassed Areas		638,360	-7,500	630,860		630,860		
TV Arial Maintenance		18,880	-2,900	15,980		15,980		
District Heating Service		280,000	-280,000	0		0		
Housing Repairs and Maintenance		2,395,440	-10,000	2,385,440		2,385,440		
Sub-Total	1,789,310	3,645,680	-347,680	5,087,310	-605,180	4,482,130		
Elderly and Disabled Support	650,540	425,350	-1,106,190	-30,300	239,570	209,270		
Grand Total	5,060,490	6,914,490	-1,765,500	10,209,480	1,677,630	11,887,110		